

# Prohibited and restricted items list 2024



<b>Owner's risk</b> <i>General category</i>	<b>Specific items for owner's risk</b> <i>Including but are not limited to...</i>
Second-hand car parts	<ul style="list-style-type: none"> <li>• Second-hand car parts</li> </ul>
Perishables	<ul style="list-style-type: none"> <li>• Perishable goods or perishable food (0 to 3 months shelf life)</li> <li>• Goods needing refrigeration</li> <li>• Food at risk of cross-contamination (i.e bread, meat, seafood)</li> </ul>
Flowers or plants	<ul style="list-style-type: none"> <li>• Plants / seeds / flowers</li> </ul>
Cash or other negotiable instruments (e.g. tickets)	<ul style="list-style-type: none"> <li>• Cash &amp; any legal tender - banderols, tax stickers, bonds, bank notes, cheques, gift vouchers, currency notes, coins, stamps (unless pranked), cards (credit, debit, etc) and any other financial documents.</li> </ul>
Irreplaceable items, legal documents or other valuables	<ul style="list-style-type: none"> <li>• Legal documents</li> <li>• Irreplaceable collectibles</li> <li>• Items sold for display purposes including packaging. i.e commemorative coins and medals, auctioned items and likes.</li> <li>• Articles of high value ex: Antiques, artworks, rare collectables, bullion of precious metals etc.</li> <li>• Personal identification documentation like passports, birth certificates, death certificates and any other personal documents etc.</li> <li>• USB stick</li> <li>• Travel papers</li> <li>• Photocopied paperwork</li> <li>• National heritage items</li> </ul>
Fine art	<ul style="list-style-type: none"> <li>• Paintings or drawings on canvas</li> </ul>
Personal effects	<ul style="list-style-type: none"> <li>• Privately owned items that are used or second-hand and usually worn/carried by a person</li> <li>• Unaccompanied baggage / suitcases or personal belongings / objects imbued with sentimental significance such as hair and family photo albums</li> </ul>
Jewellery, gems, trinkets or personal ornaments like rings, necklaces, trinkets or other items containing jewels or precious metals	<ul style="list-style-type: none"> <li>• Jewellery, gems, trinkets or personal ornaments like rings, necklaces, trinkets or other items containing jewels or precious metals</li> </ul>
Small quantities of lithium-ion batteries and brand new electronic devices with built-in batteries, or similar	

Prohibited goods	Specific items for limited liability <i>Including but are not limited to...</i>
Live animals or other living goods	
Hand sanitisers	
For domestic: Anything that weighs more than 25kg, length of more than 1.8 metres or volume exceeding 100L	
For international: anything that weighs more than 20kg or dimensions that exceed 150cm, with no side longer than 105cm. (For parcels under 1.5kg, dimensions cannot exceed 90cm or any side longer than 60cm.)	
Any items that are illegally procured	
Cigarettes or tobacco products	
Firearms/weapons	<ul style="list-style-type: none"> <li>• Including but not limited to: Dummy, non-firing, imitation or replica firearms, air guns, ammunition or explosive devices, toy guns, air guns</li> </ul>
Knives/sharp instruments	<ul style="list-style-type: none"> <li>• Clasp knife, folding knife or flick knife: A blade which opens automatically by gravity or centrifugal force or by any pressure applied to a button, spring or device in or attached to the handle of the knife</li> <li>• Pen knife, or any concealed knife: Any article or device that:               <ul style="list-style-type: none"> <li>a) due to its appearance is capable of being mistaken for something else that is not a weapon, and b) disguises and conceals within it a single-edged or multi-edged blade or spike of any length or of any material</li> </ul> </li> <li>• Sheath knife: Karambits, opinels, and stiletto knife</li> <li>• Swords</li> </ul>
Airbags	
E-cigarettes and any of their components (vaping products)	
Marijuana (both medical and recreational), CBD, or hemp	
Narcotics and controlled substances legally obtained	
Firearms (guns) and weapons (Including dummy, non-firing, or museum replicas)	
Ammunition	

Dangerous goods	
Shipments that may cause damage or delay to equipment, personnel, or other shipments	
Animal remains	
Animal products, non-domesticated	
Human remains, fetal remains, human body parts, human embryos, or components thereof	
Counterfeit goods	
Furs	
Ivory	
Shark fins	
Medicine and prescription drugs	
<b>Dangerous goods</b>	<b>Specific items for dangerous goods</b> <i>Including but are not limited to...</i>
Toxic gasses or substances	
Explosive goods	
Goods which are or may become dangerous (including radioactive materials) or spontaneously combust	
Organic peroxide	
Infectious substances	<ul style="list-style-type: none"> <li>An infectious substance is any substance known or reasonably expected to contain pathogens. Pathogens are defined as micro-organisms and other agents such as prions, which can cause disease in humans or animals. Some common examples: bacteria, biological products, blood and its components, clinical and medical waste, fungi, human or animal parasites, rickettsia, used surgical blades, used surgical needles, used syringes, viruses</li> </ul>
Corrosive substances	

Flammable liquids or solids	
Any other goods which may become liable to damage any person or property whatsoever	
Dangerous Goods	<ul style="list-style-type: none"> <li>Health and beauty products, such as aerosol-based products like hairspray, tanning spray, shaving cream and deodorant, aftershave and mouthwash containing alcohol, nail polish and nail polish remover with acetone, alcohol-based perfumes, rubbing alcohol or hand sanitisers</li> </ul>
Toys without a CE marking, registered trademark, accompanying user instructions and labelling with the country of origin and warning labels (for example: age recommendation/loose parts)	
<b>Batteries</b>	<b>Specific items for batteries</b> <i>Including but are not limited to...</i>
<b>These devices are NOT acceptable (even though they have in-built batteries):</b>	
Automotive (car) battery	
Electric wheelchair battery	
Fuel cell-based portable backup power supply	
Electric vehicle battery	<ul style="list-style-type: none"> <li>Hoverboard, scooter</li> </ul>
Spare dry-cell batteries (large quantities)	
Samsung Galaxy Note 7 phones	
Old mobile phones (to be recycled)	
<b>Dry-cell batteries are NOT acceptable:</b> <i>Common dry-cell batteries (for example: AA, C, D) might not be regulated as hazardous materials, but all batteries can cause fires from a short circuit if terminals are not protected.</i>	
Lithium metal battery (rechargeable)	
Spare dry-cell batteries (large quantities)	

Sodium batteries	
<b>Lithium-ion batteries are NOT acceptable for international parcels:</b>	
<i>At this stage, Sendle doesn't accept lithium-ion batteries for international orders (whether they're built-in or not). This is because the Civil Aviation Safety Authority does not permit the transport of lithium-ion batteries via air.</i>	
Lithium-ion lithium cobalt oxide	
Lithium-ion manganese oxide battery	
Lithium polymer battery	
Lithium iron phosphate battery	
Lithium-sulfur battery	
Lithium-titanate battery	
<b>Lead-acid batteries are NOT acceptable:</b>	
Deep cycle battery	
Valve regulated lead acid (VRLA) battery	
Absorbent Glass Mat (AGM) battery	
Gel battery	
<b>Battery components are NOT acceptable:</b>	
Battery Fluid	
Battery Acid	
Battery Water	