Returning a parcel with Sendle

So, you need to return this parcel. Well, good news! The person who sent it to you has also sent you a return label. Here’s how to use it:

How to return this parcel

▸ Check the return policy
First, check the seller’s return policy to make sure they’ll accept your return. Sellers usually post their policy on their website.

▸ Repack your parcel
Fill empty space to keep things in place and prevent rattling (silence is golden), and seal it shut with strong tape. You can reuse the packaging it arrived in, if it’s still intact.

▸ Attach your return label securely
If you’re reusing packaging, make sure you remove or cover the original label.

▸ Find your nearest drop-off location
Visit returns.sendle.com, and drop off your parcel.

⚠️ You can only drop your parcel at one of Sendle’s return points. If you post it anywhere else it will be lost.

▸ Kick back and relax
Your job here is done.

Still have questions? We’ve got answers.
Find them at returns.sendle.com.